

Information about the COVID Assessment Hub

About the Hub:

The COVID Assessment Hub is open 24/7 and located at the Integrated Care Centre (ICC) - New Radcliffe Street, Oldham OL1 1NL. The Hub has been created for people who have possible symptoms of coronavirus and are unwell, but do not need a 999 response.

The Hub allows us to provide telephone, video and face-to-face consultations and arrange GP home visits when required and appropriate. This lowers the risk to patients and staff as they will be able to be seen by primary care in a safe and dedicated environment.

The Hub is located on the lower ground floor of the ICC, and is completely separated from the rest of the ICC with its own dedicated entrance. It contains 5 clinical rooms that will be used on rotation and thoroughly cleaned between consultations.

Staff will also be wearing Personal Protective Equipment (PPE) in line with national infection control standards. This is how the COVID Assessment Hub staff will be dressed for your consultation:



You have either been referred to the service through your own GP or via NHS 111.

If you are asked to visit the ICC directly, please follow the directions below:

What you need to do now:

Parking:

Upon arrival at the ICC, you are asked to park at the top of the ICC car park (disabled parking is available), please follow the signs to the COVID Assessment Hub.

The barriers to the car park will be left up for the duration to reduce any chance of spreading infection through the use of ticket machines – this means that the parking will be free during this time.

Contact:

When the Hub and clinical staff are ready for you for your appointment, they will contact you on the mobile phone number you have provided them with.

Accessing the Hub:

Once you have received a call from the Hub, you will be asked to go to the entrance (which will be signposted and is directly opposite the car park) and use the intercom to then enter the building.